

# Level 2

## Healthcare Support Worker Apprenticeship

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### Summary

Commencing an apprenticeship within the Health and Social Care industry will provide you with the opportunity to gain significant job-satisfaction from the positive impact that you are having on your community. As a healthcare support worker you will be providing high-quality and compassionate health and social care for a wide range of people.

### Entry Criteria

There is no formal entry criteria for this apprenticeship however we would expect to see all apprentices to have achieved or demonstrate the ability to work towards level 1 English and Maths. Apprentices on the Level 2 Healthcare Support Worker apprenticeship will need to be in a clinical role and trained in undertaking clinical observations. Apprentices will also need to undertake the Enhanced Disclosure and Barring Service process and provide the result prior to starting.

### Attendance

Workplace delivery

### Duration

18 months + EPA

### What will I learn?

As part of your apprenticeship, 20% of your time will be spent doing 'off the job' training.

Training will include:

- How to do routine clinical tasks delegated from a registered nurse or other healthcare professional
- Learn the signs of a person whose health is deteriorating; and how to report changes.
- Learn to communicate effectively with individuals, families, carers and healthcare practitioners using a range of techniques and keeping information confidential
- Learn to recognise and respond to signs of poor mental health.
- Understand the main forms of mental ill health and their impact on people's lives.
- Learn to perform basic life support for individuals using resuscitation techniques and equipment
- Undertake a range of physiological measurements using the appropriate equipment.
- Apply/understand the meaning of 'duty of care'
- How to follow the principles of safeguarding and equality and diversity

Qualifications:

- Level 2 Healthcare Support Worker Apprenticeship
- The Care Certificate (if required)
- Functional Skills (if required)

# The Apprenticeship Journey

## Initial Steps



### Make an application

- Via your employer
- Or for a new apprenticeship vacancy

### Interview Stage

(NA for existing employees)

### Initial Assessment

Functional Skills  
(if required)

## Your Apprenticeship



### Induction (0-3 Months)

- Start with employer
- Enrolment/commence course
- Understand expectations

### On Programme (3– 18 months)

- Continue meeting assessor in the workplace
- Work towards objectives
- Develop portfolio

### Gateway (18 months+)

- Complete mandatory qualifications
- Level 1 Maths/English
  - Portfolio

## Your End Point Assessment



### End Point Assessment (18—21 months)

- Distinction, Merit, Pass, Fail marking
- Completed over a 3 month period to allow for work scheduling

#### Assessment Type

Multiple Choice Test

Portfolio Interview

Practical Observation



# How To Contact Us

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## Employer Services:

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