


Ofsted
Outstanding
Provider

**Riverside
College**
Widnes & Runcorn



Level 2

Healthcare Support Worker
Apprenticeship

 Apprenticeships

99%
Employer Satisfaction

Level 2

Healthcare Support Worker Apprenticeship

Summary

Commencing an apprenticeship within the Health and Social Care industry will provide you with the opportunity to gain significant job-satisfaction from the positive impact that you are having on your community. As a healthcare support worker you will be providing high-quality and compassionate health and social care for a wide range of people.

Entry Criteria

There is no formal entry criteria for this apprenticeship however we would expect to see all apprentices to have achieved or demonstrate the ability to work towards level 1 English and Maths. Apprentices on the Level 2 Healthcare Support Worker apprenticeship will need to be in a clinical role and trained in undertaking clinical observations. Apprentices will also need to undertake the Enhanced Disclosure and Barring Service process and provide the result prior to starting.

Attendance

Workplace delivery

Duration

18 months + EPA

What will I learn?

As part of your apprenticeship, 20% of your time will be spent doing 'off the job' training. Training will include:

- How to do routine clinical tasks delegated from a registered nurse or other healthcare professional
- Learn the signs of a person whose health is deteriorating; and how to report changes.
- Learn to communicate effectively with individuals, families, carers and healthcare practitioners using a range of techniques and keeping information confidential
- Learn to recognise and respond to signs of poor mental health.
- Understand the main forms of mental ill health and their impact on people's lives.
- Learn to perform basic life support for individuals using resuscitation techniques and equipment
- Undertake a range of physiological measurements using the appropriate equipment.
- Apply/understand the meaning of 'duty of care'
- How to follow the principles of safeguarding and equality and diversity

Qualifications:

- Level 2 Healthcare Support Worker Apprenticeship
- The Care Certificate (if required)
- Functional Skills (if required)

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The Apprenticeship Journey

Initial Steps



Make an application

- Via your employer
- Or for a new apprenticeship vacancy

Interview Stage

(NA for existing employees)

Initial Assessment

Functional Skills (if required)

Your Apprenticeship



Induction (0-3 Months)

- Start with employer
- Enrolment/commence course
- Understand expectations

On Programme (3– 18 months)

- Continue meeting assessor in the workplace
- Work towards objectives
- Develop portfolio

Gateway (18 months+)

- Complete mandatory qualifications
- Level 1 Maths/English
- Portfolio

Your End Point Assessment



End Point Assessment (18–21 months)

- Distinction, Merit, Pass, Fail marking
- Completed over a 3 month period to allow for work scheduling

Assessment Type

Multiple Choice Test

Portfolio Interview

Practical Observation

How To Contact Us



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