

  
**Ofsted**  
Outstanding  
Provider

**Riverside  
College**  
Widnes & Runcorn



**Level 3**

Senior Healthcare Support  
Worker Apprenticeship

 Apprenticeships

**99%**  
Employer Satisfaction

# Level 3

## Senior Healthcare Support Worker Apprenticeship

### Summary

Commencing an apprenticeship within the Health and Social Care industry will provide you with the opportunity to gain significant job-satisfaction from the positive impact that you are having on your community. As a senior healthcare support worker, you will be providing high-quality and compassionate health and social care for a wide range of people.

### Entry Criteria

There is no formal entry criteria for this apprenticeship however we would expect to see:

- Apprentices to have achieved or be able to demonstrate the ability to work towards level 2 for English and Maths.
- Apprentices at this level would also be expected to have a relevant level 2 qualification or equivalent industry experience and be in a lead role.
- Apprentices on the Level 3 Senior Healthcare Support Worker Apprenticeship will need to be in a clinical role and trained in undertaking clinical observations.
- Apprentices will also need to undertake the Enhanced Disclosure and Barring Service process and provide the result.

### Attendance

Workplace delivery

### Duration

24 months + EPA

### What will I learn?

As part of your apprenticeship, 20% of your time will be spent doing 'off the job' training. Training will include:

- Health and Wellbeing: routine/complex clinical tasks, care plans, life support, gather health related data, promotion of mental health and wellbeing, assistance with an individual's overall comfort and recognition of deteriorations in health.
- Duty of care and candour, safeguarding and equality and diversity,
- Person centred care, treatment and support: work with the individual, carer, families and healthcare team, promote clinical effectiveness, and demonstrate person centred care.
- Communication: demonstrate and promote effective communication and handle information in line policy.
- Personal, people and quality improvement: work as a team and act as a role model; mentor peers and deliver training.

Qualifications:

- Level 3 Senior Healthcare Support Worker Apprenticeship
- Level 3 Diploma in Healthcare Support
- The Care Certificate (if required)
- Functional Skills (if required)

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# The Apprenticeship Journey

## Initial Steps



### Make an application

- Via your employer
- Or for a new apprenticeship vacancy

### Interview Stage

(NA for existing employees)

### Initial Assessment

Functional Skills (if required)

## Your Apprenticeship



### Induction (0-3 Months)

- Start with employer
- Enrolment/commence course
- Understand expectations

### On Programme (3– 24 months)

- Continue to meet assessor in the workplace
- Work towards objectives
- Develop portfolio

### Gateway (24 months+)

- Complete mandatory qualifications
- Level 2 Maths/English
- Portfolio

## Your End Point Assessment



### End Point Assessment (24–27 months)

- Distinction, Pass, Fail marking
- Completed over a 3 month period to allow for work scheduling

#### Assessment Type

Multiple Choice Test

Professional Discussion

Practical Observation

# How To Contact Us

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## Employer Services:

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